



WILLMOTT DIXON

SINCE 1852

Responding to **Covid-19**





Introduction

Michael Chaney

Supply Chain Manager

Wales & West Region





Background

Willmott Dixon History



John Willmott – The founder

Family Business

Privately owned, family led since 1852. Group chief executive, Rick Willmott, is the fifth generation Willmott to lead the business.

Growth

3,000+ employees across the country

Strong Leadership

John Waterman - COO
30+ years service.

Neal Stephens – Regional MD
12 years.



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Message from the Board of Directors

“Our values, and responsibilities will not change as a result of this pandemic. We are part of a company committed to looking after its people, customers and supply chain. We know it’s not going to be business as usual; but we will continue to be the same business – one that has been in existence since 1852 and that can continue to be relied upon.”





Our response

To the pandemic

- + Maintain business continuity
- + Empowering our people
- + Adapting ways of working





Our response

Initial Intentions

- + Reassure our customers
- + Reassure our people
- + Reassure our supply chain partners





Our response

How?

- + Neal Stephens, MD, front and centre
- + Communication plans
- + Communication that is regular and transparent





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Our response

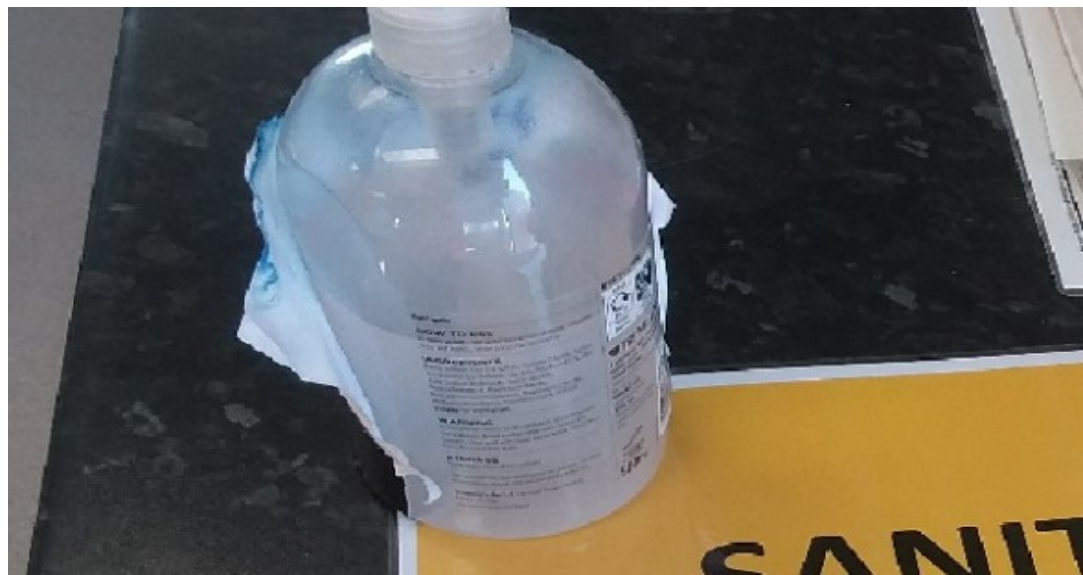
On Site

Site Operating Procedures

Willmott Dixon adhered to the Construction Leadership Councils Site Operating Procedures. We fully risk assessed all of our sites and put in place appropriate distancing measures.









Our response

Productivity

40%

Start of pandemic

In the first weeks of the Covid-19 pandemic our output on site reduced to between 30% and 40% across our 20+ regional sites.

70%+

Now

We are now operating at 70+%, what *will this become the new normal for the coming months?*



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Our response

Our Partners Matter



BETTER.TOGETHER.



Our response

Adapting





Our response

Supporting

20%

of our people are trained
Mental Health First Aiders





Our response

Testimonies

“Many thanks for your updates and I am encouraged by your approach to the challenges that lie ahead. Please be assured that Craddys will be here to help wherever we can.”

Design Consultant

“Thank you for the reassurance and your updates”

Landscape partner

“This is extremely reassuring. We will support your company and fellow supply chain companies to ensure continuity within Governmental guidelines.”

Mech partner

“We are right behind you and agree with all you say.”

Window installer

“That was a very nice email and good reassurance that here at Novare was just what we wanted to hear in these concerning times.”

Masonry partner



Thank You
Stay safe